



FARRAGUT BUSINESS DEVELOPMENT GUIDE

How to Open a
Business in Farragut,
Tennessee

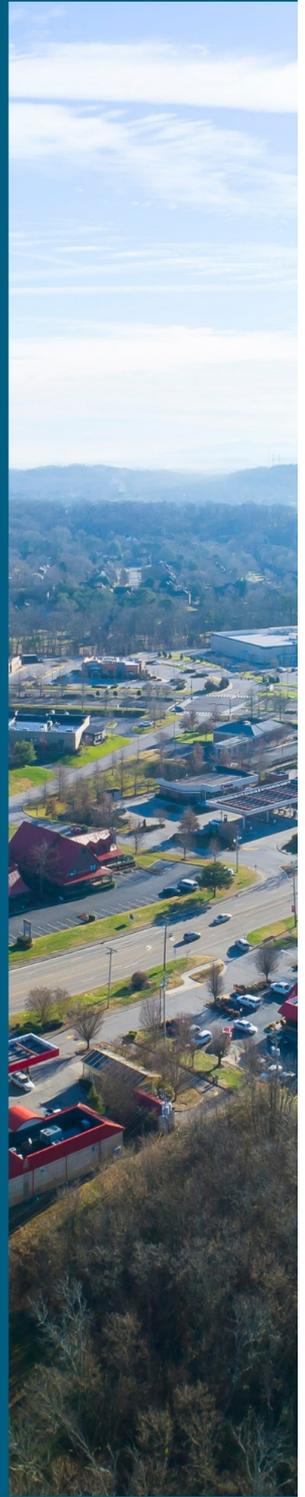


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Message from the Business Liaison

Thank you for your interest in the Town of Farragut. Together, businesses like yours make Farragut East Tennessee’s premier retail and services destination.

Businesses that choose to call Farragut home enjoy the services of an enthusiastic team of Town staff along with a vast network of resources dedicated to assisting you and your business.

In order to plan for a smooth and successful buildout project in Farragut, we encourage all future business owners to meet with me as well as our community development staff for a pre-project consultation. This is an informal opportunity to discuss your business, get answers to your questions, identify which permits and inspections will be needed, and plan for any public meetings you will need to attend. We find this first step to be a leading factor in determining the success of any buildout project.



The Town of Farragut recognizes that excellence only comes with dedication and commitment to working with the best. We are proud of our relationships with the Farragut West Knox Chamber of Commerce, the Farragut Business Alliance, and Visit Farragut. Together, we cultivate an environment where businesses can thrive.

We want to partner with you. Choose Farragut; there’s a place for you here! To take your first step, contact me at 865-966-7057 or thobbs@townoffarragut.org to get started.

A handwritten signature in black ink that reads "Trevor B. Hobbs". The signature is stylized and cursive.

Trevor B. Hobbs | Assistant to the Town Administrator and Business Liaison

About Farragut

Founded in 1980, the Town of Farragut is an attractive community with a high standard of living, fantastic schools, and vibrant commercial centers. Farragut is located in West Knox County, on the western limits of Knoxville, and is in close proximity to Oak Ridge. Nestled between the Nine Lakes region and the Great Smoky Mountains, Farragut enjoys all four seasons including a temperate winter.

Farragut was first settled in the late 1700s and was largely an agrarian community until the early 1960s. Named after the U.S Navy's first admiral, David Glasgow Farragut, a native of the area, the community enjoys a Civil War heritage and is the location of the pivotal Battle of Campbell's Station. It is home to the pre-served Campbell Station Inn, a beautiful historic home with adjoining outdoor lawn and plaza.

Today, Farragut is one of the most rapidly developing residential and commercial areas of Knox County with a population of over 23,000. It offers more than 2 million square feet of shopping space in the Turkey Creek shopping district, easy access to the I-40/75 interstate, and is within a four-hour drive of several major cities, including Cincinnati, Ohio, Lexington/Louisville, Ky., Columbia/Greenville, S.C., Charleston, W. Va., Bristol/Blacksburg, Va., Atlanta, Ga., Charlotte/ Asheville, N.C., and Nashville/Chattanooga.

Why Choose Farragut?

- No municipal property tax to the Town of Farragut
- No business tax to the Town of Farragut
- Free marketing and promotion of retail and hospitality-oriented businesses through our Visit Farragut program
- Easy access from I-40/75 via Campbell Station Road, Lovell Road, or Watt Road
- Higher than average disposable income with a median household income of \$108,000
- The Turkey Creek shopping district, the premier shopping and dining destination of the greater Knoxville area
- Safe community with low crime rate
- Award-winning schools
- Premium housing and residential communities
- Great parks and an extensive network of walking trails

Together, these factors make Farragut a place where your business (and bottom line) will thrive.

How to Use This Guide

The purpose of this guide is to provide you with a basic understanding of the process involved in opening a business in the Town of Farragut.

If you have not yet developed a solid business plan, please consider contacting one of the Additional Resources for Business Development (see page 16).

How to use this guide: After reviewing the three types of buildout projects below and identifying which project type best describes your business plan, review the process involved with each on the following pages.

When to use this guide: As you consider your needs in a physical space during the early stages of developing your business, use this guide to consider the steps involved.

What are my next steps? Once you have a solid business plan and are able to articulate your operations, your next step should be to contact the Business Liaison to schedule a pre-project consultation with the Town (865-966-7057). In the meantime, prepare for your pre-project consultation by reading the rest of this guide.

The three types of buildout projects:

Re-occupancy (no construction required):

This type of project involves occupying an existing tenant space in an existing building containing all the electrical, plumbing, and built-in appliances your business needs, with no renovations or construction. Minor interior changes might include painting, replacing carpet, adding new furniture, and other minor interior cosmetic changes. (See page 5)

Renovation (construction required): This type of project involves construction—enlarging, altering, repair, movement, demolition, or changing occupancy of a building or structure, or erecting, installing, enlarging, altering, repairing, removing, converting, or replacing any electrical, gas, mechanical, or plumbing system. This type of project would also include any external building changes, site changes (e.g., sidewalk, parking, landscaping), or changes to signage. (See page 6)

New Construction: This type of project involves constructing a new building or facility, or demolishing an existing structure to construct a new building or facility on an existing site. (See page 7)

A Word on Timing

Commercial buildout projects require a considerable amount of time to complete, depending on the scope of work, the timing of hiring design and construction professionals, accuracy and compliance of building plans and drawings, and availability of raw materials. Initial review of building plans is usually conducted by staff within two weeks of submittal. Applications for the Planning Commission are due the Monday at least 30 days prior to the meeting date, held the third Thursday of each month. Applications for the Visual Resources Review Board are due the Monday at least 15 days prior to the meeting date, held the fourth Tuesday of each month. Inspections are usually scheduled within a few days after being requested.

Re-Occupancy (No Construction Required)

This type of project involves occupying an existing tenant space in an existing building containing all the electrical, plumbing, and built-in appliances your business needs, with no renovations or construction. Minor interior changes might include painting, replacing carpet and other cosmetic changes.

1. Create and develop business plan/concept, identify square footage requirements, and identify any equipment you would need for your business.
2. Schedule a pre-project consultation through the Town's Business Liaison (865-966-7057).
3. Identify the tenant space you would like to rent/lease.
4. Verify that intended use is compliant with the Town's Zoning Ordinance.
5. Schedule a courtesy inspection or on-site walk-through of the tenant space with the Town's Building Official, Fire Marshal, and Business Liaison. Verify that no building permits are necessary from the Town (865-675-2384).
6. Finalize lease/rental agreement for the tenant space.
7. To be completed concurrently:
 - Apply for a Town of Farragut Business Privilege License through the Town Recorder (townoffarragut.org/business-license or call 865-966-7057).
 - Begin discussion with Town staff on signage plans and design.
 - Join the Farragut West Knox Chamber of Commerce (FWKCC) and plan ribbon cutting (865-675-7057).
 - Contact Visit Farragut to discuss eligibility for business promotion services and marketing assistance (865-218-3376).
 - Contact Farragut Business Alliance (FBA) to coordinate use of a grand opening sign and participation in the Shop Farragut initiative (865-307-2486).
8. Apply for Re-occupancy Permit (townoffarragut.org/reoccupancy)
9. Complete necessary modifications to space.
10. Schedule re-occupancy inspection.
11. Receive a Certificate of Occupancy.
12. Soft opening
13. Ribbon cutting and grand opening (through FWKCC & FBA)

Renovation (construction required)

This type of project involves construction, enlarging, altering, repairing, moving, demolishing, or changing occupancy of a building or structure, or erecting, installing, enlarging, altering, repairing, removing, converting, or replacing any electrical, gas, mechanical, or plumbing system. This type of project would also include any external building changes, site changes (e.g., sidewalk, parking, landscaping), or changes to signage.

1. Create and develop business plan/concept, identify square footage requirements, and identify any equipment you would need for your business.
2. Schedule a pre-project consultation through the Town's Business Liaison (865-966-7057).
3. Identify the tenant space you would like to rent/lease.
4. Verify that intended use is compliant with the Town's Zoning Ordinance.
5. Hire a design professional to design the tenant space.
6. Schedule a courtesy inspection or on-site walk-through of the tenant space with your design professional, the Town's Building Official, Fire Marshal and Business Liaison. Verify which permits you will need to apply for with the Town.
7. If necessary, apply for rezoning, text amendments, etc., and attend applicable public meetings.
8. Finalize lease/rental agreement for the tenant space.
9. Apply for necessary permits and provide applicable documentation, etc. (mygovernmentonline.org/apply).
10. To be completed concurrently:
 - Apply for a Town of Farragut Business Privilege License through the Town Recorder (townoffarragut.org/business-license or 865-966-7057).
 - Begin discussion with Town staff on signage plans and design.
 - Join the Farragut West Knox Chamber of Commerce (FWKCC) and plan ribbon cutting (865-675-7057).
 - Contact Visit Farragut to discuss eligibility for business promotion services (865-218-3376).
 - Contact Farragut Business Alliance (FBA) to coordinate use of a grand opening sign and participation in Shop Farragut (865-307-2486)
11. Once building permits are approved, begin construction.
12. Complete necessary modifications to tenant space.
13. Schedule necessary inspections.
14. Receive a Certificate of Occupancy.
15. Soft opening
16. Ribbon cutting and grand opening (through FWKCC & FBA)

New Construction

This type of project involves constructing a new building or facility, or demolishing an existing structure to construct a new building or facility on an existing site.

1. Create and develop business plan/concept, identify square footage requirements, and as many details about the building, parking lot, etc., as possible. Review zoning regulations and whether the use is permitted, and determine the general zoning-related requirements that would apply.
2. Schedule a pre-project consultation through the Town's Business Liaison (865-966-7057).
3. Hire design professionals to create plans for how to develop or re-develop the property.
4. Prior to applying for building permits, schedule a pre-application submittal meeting to discuss the buildout project with applicable Town staff.
5. If necessary, apply for rezoning, text amendments, etc., and attend applicable public meetings.
6. Apply for the necessary plan approvals and permits with the Town and provide applicable documentation, etc. (mygovernmentonline.org/apply).
7. Finalize contract for land purchase/lease/rent, etc.
8. To be completed concurrently:
 - Apply for Town of Farragut Business Privilege License through the Town Recorder (townoffarragut.org/business-license or 865-966-7057).
 - Begin discussion with Town staff on signage and landscaping plans.
 - Join the Farragut West Knox Chamber of Commerce (FWKCC) and plan ribbon cutting (865-675-7057).
 - Contact Visit Farragut to discuss eligibility for business promotion services and marketing assistance (865-218-3376).
 - Contact Farragut Business Alliance (FBA) to coordinate use of a grand opening sign and participation in the Shop Farragut initiative (865-307-2486).
9. Once the applicable approvals are made, begin construction and request the appropriate inspections as phases of work are completed.
10. Receive a Certificate of Occupancy.
11. Soft opening
12. Ribbon cutting and grand opening (through FWKCC & FBA)

Best Practices and Tips to Consider

1. **Hold a pre-project consultation** – Before finalizing a contract for a lease agreement, consultant, or design professional, meet with Town of Farragut staff to hold a pre-project consultation. Staff can answer questions and identify potential issues early on, which can save you time and money in the long run. A pre-project consultation is the single most important step in ensuring your project is smooth and successful.
2. **Open communication** – Maintaining frequent and open communication between the business owner, contractor, and Town staff is critically important to the success of a project. The Town recommends that business owners remain actively engaged in the project and stay up-to-date on all communications between the Town, your contractor(s), and design professional(s). In the course of the project, if delays or failed inspections do not make sense, you will be better positioned to have a conversation with staff to gain clarity about the situation. Along these same lines, the Town recommends that business owners attend every meeting between contractor(s) and/or design professional(s) and Town staff.
3. **Be mindful of occupancy type** – There are different sets of rules and regulations for different occupancy types. Typically, a tenant space is designed specifically to comply with the rules of a particular occupancy type. If your intended buildout project would change the occupancy type (e.g., from mercantile to restaurant), this may trigger the need for construction which adds time and complexity to your project. Be sure to discuss your project in detail with staff during a pre-project consultation so that a change in occupant type can be considered early on. What may first appear to be a simple re-occupancy (with no construction required) can turn out to involve construction due to a change in occupant type.
4. **Always seek approval** – Approvals from the Town represent a snapshot in time. Any change you would like to make to a tenant space after approvals have been made will require that you come back to the Town to work through the approval process for that change. The same principle applies to landscaping, parking, and signage. Before making any changes, contact Town staff to discuss your ideas in concept. Seeking approval first can help prevent costly delays and additional work.

Farragut & Local Regulations

The Town of Farragut is known for its high building standards and attractive and well-maintained residential and commercial districts. The Town achieves these goals by utilizing a formal planning and design review process to ensure that the Town's built environment reflects the adopted Architectural Design Standards, building codes, and other related provisions of the Town.

- **Town of Farragut Municipal Code** – Here you will find the ordinances and regulations of the Town of Farragut.
- **Building Codes** – The Town of Farragut has adopted the 2018 International Building Code, the International Fire Code, the International Property Maintenance Code, and other codes (i.e., plumbing, electrical, etc.). These codes contain rules and regulations that govern the building and maintenance of structures and external properties in the Town of Farragut.
- **Farragut Architectural Design Standards** – These standards provide guidance on the design of commercial buildings and sites in Farragut. (See page 13.)
- **Farragut Sign Ordinance** – These standards specify the types, configurations, sizes, placement, and other physical characteristics of permitted signs. Most commercial signs require permits from the Town. (See page 11.)

The purpose of the above provisions is to establish requirements that help foster the realization of Town goals and objectives. Town staff is available to help guide applicants through the process and understand how different provisions would apply and why such provisions are in place. **To see the entire text of Farragut's municipal code, building codes, design standards and sign ordinance, visit townoffarragut.org.**

Special Circumstances

In the course of planning for a new business, it occasionally happens that certain business types or commercial activities are not permitted according to current rules and regulations. As part of pursuing permits from the Town of Farragut, it may be necessary to apply for a different zoning designation and/or zoning map amendment, or to amend the text of an ordinance.

Town staff can help you determine whether a text amendment or rezoning is appropriate, and identify the process of pursuing these options:

- **Text amendments** – When the existing ordinances, rules, or regulations do not provide for, or zoning regulations prohibit a certain business activity in a certain area, yet a business wishes to move forward with their project, it is first necessary to propose an amendment to the ordinance, rule, or regulation, or to propose a new ordinance altogether. Proposing a text amendment requires an application and fee and attendance at multiple public meetings. Only after a change is approved by the appropriate board(s), commission(s), or committee(s) of the Town, can a project proceed for approval under the newly-adopted ordinances, rules, or regulations.
- **Rezoning** – Each existing property in the Town is designated as part of a zoning district, and each zoning district is governed by a specific set of rules and regulations, including specific uses that are permitted in that zoning district. When a property owner wishes to change the zoning designation, and by extension the rules and regulations that govern the use of their property, it is necessary to apply to have the property rezoned from one zoning designation to another, along with amending the zoning map, and potentially even the future land use map. Applying for rezoning requires an application and fee and attendance at multiple public meetings. Only after a change in zoning is approved by the Board of Mayor and Aldermen can a project proceed for approval under the newly-adopted zoning designation assigned to the property involved.

If you think your buildout project may involve a text amendment or rezoning, please discuss this with staff during your pre-project consultation .

Sign Regulations

Signs are important elements in the Farragut community. Balancing the functional requirements for signs with the objectives of the overall character of the area is a key consideration when designing a new sign. The Town seeks to convey the commercial health of the community with signage that is in character with the community's landscape and buildings.

Before submitting a sign application, please contact staff to discuss your signage needs (865-966-7057).

You can view the complete Sign Ordinance online at townoffarragut.org/signs.

Sign permits

Most commercial signs require a permit and approval from the Town. This includes wall, ground-mounted, tenant panel, and temporary signs. When you are erecting, structurally repairing, replacing, altering, relocating, changing the panels of, and/or changing the establishment being advertised on a sign, you must apply for a sign permit (mygovernmentonline.org/apply).

Approval process for common sign types

- Wall sign applications are approved by staff and usually reviewed within 15 business days of submittal.
- Ground-mounted sign applications are reviewed and approved through the Visual Resources Review Board at its monthly meeting on the 4th Tuesday of each month. Applications are due the Monday at least 15 days prior to the meeting date.
- Tenant panel sign applications are approved through the Visual Resources Review Board at their monthly meeting on the 4th Tuesday of each month. Applications are due the Monday at least 15 days prior to the meeting date.
- Temporary sign applications are approved by staff and usually reviewed within 15 business days of submittal.

General sign design principles

1. Locate and design a sign to be subordinate to the overall site and building design.
2. Use sign materials that are compatible with the architectural character of the materials of the building.
3. Signage should be compatible in terms of material, general color, mounting style, and illumination with other signs in the development area.
4. Use colors for the sign that are compatible with those of the building façade.
5. Use simple, legible characters that enhance the visibility of sign content.

Prohibited Signs

The following types of signs are prohibited within the town:

- Abandoned or dilapidated signs
- Any sign placed on public property or right-of-way without the written consent of the public authority having jurisdiction over the property
- Any sign which bears or contains statements or words of an obscene, pornographic, or immoral character, as defined by the U.S. Supreme Court
- Signs with flashing, chasing, pulsating, twinkling, dancing, scintillating, and/or oscillating lights or any other rotating, revolving, or otherwise moving part or the appearance of moving parts or motion. This includes individuals holding signs not otherwise provided for in accordance with the U.S. Constitution.
- Off-premises signs
- Off-premises outdoor advertising (billboards)
- Banners, feather flags, pennants, ribbons, festoons, buntings, streamers, spinners, balloons, or other types of lighter-than-air or wind-activated signs and attention-getting devices
- Advertisement displays hung internally in an automobile service bay where such display is visible from a street or a public access easement
- Bollard covers, tire stack covers, and similar signs
- Portable signs that do not comply with the sign ordinance
- Search lights
- Signs attached to, suspended from, or painted on any vehicle or similar mobile structure that is regularly parked or situated on any street, parking lot, or private property when one of the purposes of so locating such vehicle or similar mobile structure is to display, demonstrate, advertise, or attract the attention of the public
- Roof signs must be attached to an integral part of the building
- Signs imitating or resembling official traffic or government signs or signals
- Snipe signs affixed to trees, utility poles, light poles, fences, or other objects
- All other signs not specifically permitted or that are not a lawful nonconforming sign

Shop Farragut Sign Program

The Town offers a temporary parcel sign program to promote special events or activities. One sign may be permitted for up to 40 calendar days per year in 10-day increments. The required permit costs \$25 per 10 days. Call 865-675-2384 for details.

Architectural Design Standards

The Town of Farragut seeks to enhance community image while protecting the unique qualities that make Farragut a special place. Town staff, the Visual Resources Review Board, and the Municipal Planning Commission use these guidelines to review development projects throughout Farragut. Design professionals, property owners, and land developers use these guidelines to better understand community standards and design expectations.

Farragut's Architectural Design Standards can be found at townoffarragut.org/ads.

What are the benefits of design standards?

- Enhance community appearance
- Ensure predictability and consistency in design
- Protect investments by assuring high-quality design in surrounding development
- Market the community as a great place for families and businesses alike

What do Farragut's Architectural Design Standards address?

- Building placement
- Building heights
- Building form and accents
- Building materials and color
- Site landscaping and open space
- Connections between properties
- Pedestrian and bicycle access
- Parking design and layout
- Signage
- Sustainability
- Site lighting
- Adaptive reuse
- Site drainage and stormwater management

Key elements to Incorporate in a site plan

- Pedestrian access and connectivity to adjacent properties
- Building setbacks and street frontage
- Building scale, height, articulation, iconic features, and visual impact
- Emphasis on timeless brick, masonry, and stone building materials
- Landscaping and outdoor open space
- Site lighting that matches scale and minimizes off-site glare

- Incorporation of existing topography
- Screening of service areas and utilities
- Incorporation low-impact and sustainable features
- Use of transitions between zoning use types
- Adaption and reuse of existing buildings when possible

FAQ

Q: As a business owner, I want to move quickly and get my business open as soon as possible. When should I hire a contractor, start signing a lease agreement/contract for land, and begin designing my business logo and signage?

A: Because there are so many factors involved in opening a business, it is recommended that you meet with the Business Liaison and community development staff for a pre-project consultation before proceeding with any firm plans that involve contracts, lease agreements, or the expenditure of funds. Call 966-7057 to make an appointment.

Q: I know I want to open my business in Farragut, but I need help finding a space to lease. Who can I contact to get help finding an available tenant space?

A: The Town maintains limited information about available tenant spaces and may be able to help identify some options (call the Business Liaison at 865-966-7057). Another resource is the Knoxville Area Association of Realtors' Commercial Information Exchange (kaarcie.com) which allows users to search the database of available commercial listings. The Farragut West Knox Chamber of Commerce also has several members who are commercial real estate agents who can help business owners in this regard (865-675-7057).

Q: I'm still developing my business plan and sorting out ideas. Where can I get professional assistance in planning my business?

A: There are several outstanding, free resources to help entrepreneurs start a business. Contact the Business Liaison for a referral or see the Additional Resources for Business Development section on page 16.

Q: How do I apply for building permits?

A: Applications for permits (residential and commercial) can be submitted online at mygovernmentonline.org/apply. Call the Community Development Department with any questions (865-675-2384). Use this same portal to submit project-related documents (architectural drawings, plans, etc.) and schedule inspections. For step-by step instructions, visit townoffarragut.org/mgo-instructions.

Q: How can I confirm that my business is a permitted use according to the Town's Zoning Ordinance?

A: The simplest way to answer this question is to discuss your business plan with the Town's Business Liaison and community development staff during a pre-project consultation.

Q: I want to operate a business out of my home. How do I do that?

A: Limited types of business can operate under a Customary Home Occupation permit. To view the application and regulations, visit townoffarragut.org/cho. It is also necessary to obtain a Farragut Business Privilege License (townoffarragut.org/business-license). Contact the Business Liaison with any questions .

Q: Where can I view a detailed map of the area?

A: View maps of the Farragut area online at kgis.org/kgismaps/map.htm or town-offarragut.org/maps.

Q: I've heard Farragut has high standards. What can I do to make the process smoother for me and my contractor?

A: While it is true that the Town has high standards and enforces its regulations, they are simple to comply with. The Town has found through experience that holding a pre-project consultation and creating a channel of open and frequent communication between the business owner, the contractor(s), and Town staff are two leading factors in having a smooth buildout project. Communication plans can easily be established as part of your pre-project consultation.

Q: I want to sell and serve beer at my shop/restaurant. Do I need any special permits for selling/serving beer?

A: The Town of Farragut has several classes of beer permits that can be issued through the Beer Board. Because there are several considerations to be made when applying for a beer permit, please visit townoffarragut.org/beer-permit or contact the Town Recorder for guidance on applying for a beer permit (865-966-7057).

Q: I want to serve liquor by the drink at my shop/restaurant. Do I need any special permits for serving liquor?

A: While the Town of Farragut only issues permits for beer, the Tennessee Alcoholic Beverage Commission controls permits for serving liquor by the drink (tn.gov/abc).

Q: I have a valid business license from Knox County. Do I still need to apply for a Farragut Business Privilege License to do business in Farragut?

A: All Farragut businesses are required to obtain a Farragut Business Privilege License. The cost to obtain the license is \$15 and free to renew annually thereafter (townoffarragut.org/business-license or call the Town Recorder at 865-966-7057).

Q: I would like to plan a special event at my business. How do I know whether I need to apply for a Special Event permit from the Town of Farragut?

A: If your event will involve temporary signage, the third-party sale of food or beverages, changes to traffic/parking, the use and/or closing of public spaces, or a tent of 400 square feet or larger, you will need to apply for a Special Event Permit (865-218-3387).

Additional Resources for Business Development

Farragut Business Alliance – The Farragut Business Alliance’s mission is to positively impact Farragut’s economic growth by assisting new businesses, supporting and promoting existing businesses, and in coordination with the Town of Farragut, aiding in the economic development and promotion of the community. The Farragut Business Alliance assists and promotes Farragut businesses by providing grand-opening signage, hosting community events that bring excitement and traffic to commercial districts, and promoting local shopping.

(865) 307-2486; farragutbusiness.com; info@farragutbusiness.com

Farragut West Knox Chamber of Commerce – Supporting the Town of Farragut by promoting and encouraging business success, the Farragut West Knox Chamber of Commerce provides economic development services to prospective businesses interested in locating within the Town of Farragut. They also provide marketing, education, networking, and volunteer opportunities as they seek to be a conduit of economic vitality for the Farragut and West Knoxville business community.

(865) 675-7057; farragutchamber.com; 11826 Kingston Pike, Suite 110

Knoxville Entrepreneur Center – The Knoxville Entrepreneur Center serves as the front door for entrepreneurs in the East Tennessee region and a resource for anyone looking to start or grow a business here. By nurturing and supporting a culture of entrepreneurship, they foster innovation, creativity, and job growth within our community. The first step is to meet with them to help them understand your idea and where you are in the process of turning your idea into a business. Expect them to ask you a lot of questions. This initial meeting may end with some “homework” for you to complete before the next meeting.

(865) 282-4322; knoxec.com; 17 Market Square, Suite 101, Knoxville

SCORE of Greater Knoxville – SCORE, the nation’s largest network of volunteer, expert, business mentors, is dedicated to helping small businesses get off the ground, grow and achieve their goals.

(865) 692-0716; greaterknoxville.score.org; 412 N. Cedar Bluff Rd., # 450, Knoxville

Tennessee Small Business Development Center – Serving local communities, the Knoxville TSBDC provides small business start-up services including business plan development, financial planning assistance, marketing plan development, sources of capital, and social media guidance.

(865) 246-2663; tsbdc.org/psc; 17 Market Square, Suite 201, Knoxville

Visit Farragut – The Town of Farragut’s tourism program is poised to attract visitors to the Town of Farragut through marketing and promotion of local retail and hospitality businesses and restaurants, special events, and the outstanding amenities of Farragut and the East Tennessee region.

(865) 218-3373; visitfarragut.org; 239 Jamestowne Blvd.

USEFUL PHONE NUMBERS

Town of Farragut Business Liaison.....	865-966-7057
Town of Farragut Community Development Department.....	865-675-2384
Town of Farragut Fire Marshal	865-675-2384
Rural/Metro Fire Department.....	865-560-0239
Town of Farragut Engineering Department.....	865-966-7057
First Utility District of Knox County (FUD).....	865-966-9741
Lenoir City Utility Board (LCUB).....	865-986-6591
Knoxville Utilities Board (KUB).....	865-524-2911
TDS Telecommunications Corp.	865-671-4771
Charter Communications	865-944-0099
Tennessee Department of Transportation.....	865-594-2400
TN Dept of Environmental and Conservation.....	865-594-6035
Army Corps of Engineers	865-986-7296
Knox MPC Addressing Division	865-215-2507
Knox County Business License	865-215-2385
Knox County Health Department.....	865-215-5000

USEFUL WEB RESOURCES

Town of Farragut Municipal Code	townoffarragut.org/municode
Town of Farragut Zoning Map:	townoffarragut.org/zoningmap
Business Name Availability:	tnbear.tn.gov
IRS Business Tools:	irs.gov/businesses



OFFICE OF THE BUSINESS LIAISON

Let's grow together!

11408 Municipal Center Drive
Farragut, Tennessee 37934

p. 865.966.7057
e. thobbs@townoffarragut.org